

Community

Data on charitable donations and employee volunteering

Corporate contributions to charitable partners and causes

	2024	2023	2022	2021	2020
Cash donations	\$10,519,630	\$11,786,474	\$5,580,000	\$4,665,000	\$3,695,727
United in-kind travel (retail value)	\$12,148,100	\$12,771,142	\$7,226,464	\$5,311,452	\$7,056,929
United contributions to <i>Miles on a Mission</i> (miles)	11,346,962	22,180,397	16,422,295	16,589,297	16,971,538
Retail value of miles ¹	\$397,144	\$776,314	\$574,780	\$580,625	\$594,004
Employee contributions (cash donations)	\$1,407,586	\$1,232,798	\$1,148,194	\$1,172,191	\$1,181,605

Customer contributions to charity miles program and causes

	2024	2023	2022	2021	2020
Customer contributions to <i>Miles on a Mission</i> (miles donated)	70,023,218	96,113,006	89,549,466	106,094,658	105,675,832
Retail value of customer donated miles ¹	\$2,450,813	\$3,363,955	\$3,134,231.31	\$3,713,313.03	\$3,698,654.12
Customer contributions to disaster relief campaigns	\$302,190	\$403,699	-	-	-

Volunteerism and corporate engagement

	2024	2023	2022	2021	2020
Total volunteer hours	64,024	50,045	26,143	11,627	47,032
Total number of volunteers	7,928	5,578	3,807	1,762	3,195
Value of volunteer hours ²	\$2,144,164	\$1,591,431	\$782,983	\$331,835	\$1,279,270

Disaster relief

	2024	2023	2022	2021	2020
Lbs. of relief supplies shipped	346,182	833,643	-	-	-

1. Based on \$.035/mile

2. Based on Independent Sector value of: \$33.49/hr in 2024, \$31.80/hr in 2023, \$29.95 in 2022, \$28.54/hr in 2021, \$27.20/hr in 2019, \$24.69/hr in 2018; \$24.14/hr in 2016 and 2017; \$23.56/hr in 2015; \$23.07/hr in 2014; \$22.55/hr in 2013