

Community data

Corporate contributions to charitable partners and causes

	2025	2024	2023	2022
Cash donations	\$10,854,530	\$10,519,630	\$11,786,474	\$5,580,000
United in-kind travel (retail value)	\$15,516,275	\$12,148,100	\$12,771,142	\$7,226,464
United contributions to Miles on a Mission (miles)	30,123,311	11,346,962	22,180,397	16,422,295
Retail value of miles ¹	\$1,054,316	\$397,144	\$776,314	\$574,780
Employee contributions (cash donations)	\$1,155,925	\$1,407,586	\$1,232,798	\$1,148,194

Customer contributions to charity miles program and causes

	2025	2024	2023	2022
Customer contributions to Miles on a Mission (miles donated)	87,506,576	70,023,218	96,113,006	89,549,466
Retail value of customer donated miles ¹	\$3,062,730	\$2,450,813	\$3,363,955	\$3,134,231
Customer contributions to disaster relief campaigns	\$217,947	\$302,190	\$403,699	—

Volunteerism and corporate engagement

	2025	2024	2023	2022
Total volunteer hours	63,314	64,024	50,045	26,143
Total number of volunteers	7,038	7,928	5,578	3,807
Value of volunteer hours ²	\$2,202,694	\$2,144,164	\$1,591,431	\$782,983

Disaster relief

	2025	2024	2023	2022
Lbs. of relief supplies shipped	418,878	346,182	833,643	—

1. Based on \$.035/mile

2. Based on Independent Sector value of: \$34.79/hr in 2025, \$33.49/hr in 2024, \$31.80/hr in 2023, \$29.95 in 2022